

Plas Tan-Yr-Allt ©

Award Winning Historic Country House

Tremadog • Porthmadog • Gwynedd • LL49 9RG • North Wales
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www.plastanyrallt.co.uk • m.facebook.com/plastanyrallt/

Welcome to Plas Tan-Yr-Allt.

It is our pleasure to welcome you to Plas Tan-Yr-Allt Award Winning Historic Country House. We do hope your stay is a memorable and enjoyable one.

Whether you are travelling on business or pleasure, we know you have a variety of places to choose from and we are delighted you have chosen to stay at the Plas. We strive to provide you with clean comfortable surroundings and a friendly, attentive service...and we really do value your first choice. With that in mind, this guide has been specifically compiled to be a source of information to help you get the most out of your stay with us and all the benefits of the surrounding area. At any time if you require any assistance or further information, please don't hesitate to contact Mark or myself and we will be more than happy to help. May we ask that if you have a problem, whilst staying at the property, that you flag this up immediately so that we have the opportunity to help rectify the situation – this is of the utmost importance to us.

This is your “Home away from Home” from the moment you arrive right up until it's time to leave. Where complete rest and relaxation are guaranteed. Immerse yourself in the historic – yet relaxed charm, combined by a certain “bon viveur” that is the epitome of Country House Living – the epitome of Plas Tan-Yr-Allt.

Perched high on a hillside and nestled amongst some 40 acres of ancient woodlands with long lensed views over the Glaslyn Estuary, Ffestiniog Steam Railway to the plantagenet castle of Harlech and mountains beyond. Tanny as its affectionately known by its current owners, and those in the “know”, was the first Regency Villa in North Wales built by William Madocks the esteemed philanthropist and entrepreneur. His vantage point “spectaculaire” to observe his newly constructed Cob, the then gateway to the areas mountain quarries and bustling international port of Porth Madoc (Madocks Port / Porthmadog) and Tre Madoc (Madocks Town / Tremadog) with its aptly named London and Dublin Streets respectively. All designed and built in typical Madocks style – the architecture very much thought out and in the latest “rigueur du jour”.

Captivated by the idyllic of all settings the 18th century literary superstar Percy Bysshe Shelley completed his most famous of works Queen Mab “All things are recreated”. Other noted residents include Elizabeth Billington the opera singer of her day, E.F Benson of Mapp & Lucia provenance, Miss Mary Hilda Greaves the aunt of Portmeirion founder and architect “extraordinaire” Sir Clough Williams-Ellis – all to name but a few.

Once again thank you for choosing to stay with us and we hope you have a pleasant stay.

Howard & Mark

NB: Kindly note that all pages in the ‘Guest Information Pack’ are protected by Copyright © **Due to the current Coronavirus pandemic we have had to modify and reduce our normal level of services as illustrated in red throughout this information.**



Plas Tan-Yr-Allt

Historic Country House Bed & Breakfast
Proprietors: Howard Mattingley & Mark White

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Services & Useful Information

Accounts

Re Covid 19 - Contactless on check-out only - no cash payments accepted.

Alarm Clock

Each Bedroom has an Alarm Clock located on one of the bedside cabinets (N/A Covid 19)

Anti-Allergy Bedlinen

Anti-Allergy Bedlinen and pillows are provided in your wardrobe. (N/A Covid 19)

Bats

Kindly be aware that we have a small number of bats that roost in Tremadog. Whilst unlikely there is a small possibility that if windows are left wide open one could enter your bedroom. We therefore recommend that windows are pulled to and left slightly ajar. This is of particular importance during warm summer evenings.

Breakages

Any costs incurred through breakages, spillages or damage to the property will be charged to your room account on or after check-out.

Comments

We really value your feedback either online or in our Visitors Book located by the entrance.

Credit Card Payments

We accept most including Visa, Mastercard and standard debit cards. Sorry we don't accept American Express. Contactless on check-out only - no cash payments accepted.

Departure

Kindly vacate your room by 10:30am on the day of departure. Due to Covid 19 regulations and an enhanced cleaning regime it is not possible to arrange late Check-Outs

Electrical Equipment

The property has a 240v 3 pin power supply. Please do not attempt to use any non-UK electrical devices unless those that are compatible with this wattage. If in doubt, please speak to Mark.

Emergency Night Line

Should any Emergency occur during the night please alert us by knocking on the door opposite Shelley's Theatre. This is located on the landing to the right of the stairs facing forward. Additionally, please use your mobile and ring 01766 514591 or 07748 364279. For any non-emergency we are available until 6pm. Due to Covid 19 regulations please contact us via email first if you have a non-emergency.

Fire Safety

In the event of a Fire please raise the alarm and make your way down the stairs and out of the back door as quickly as possible. The assembly point is located at the rear of the property on the back lawn. If the pathway is blocked Fire Extinguishers are located on the Landing opposite Shelley's Theatre & Entrance Hall by the Dining Room door. Do not attempt to tackle the fire if the pathway isn't blocked.

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Services & Useful Information Cont.

First Aid

Should you require any first aid or medical attention please contact 999 (depending on the severity of the issue) and let us know immediately. Please refer to "Useful Numbers" for the local doctor's surgery.

Gardens

Please feel free to wander on the lawns and grounds. However please take extra care as many of the paths are perilous and the slate steps can be particularly treacherous in the wet. We would only recommend experienced walkers to negotiate the steeper paths of the wooded cliff areas. Walking sticks available on request

Guest Toiletries

We hope that you enjoy our range of products for your use during your stay. The large bottles are available for purchase at a cost of £5.95 each. Should you wish to take these products away with you to enjoy at home please speak to us and we can arrange your purchase upon check out. **Covid 19 – not available currently.**

Hairdryers

Due to Covid 19 regulations hairdryers have been removed from the Bedrooms.

Heating

The Plas operates on a timed central heating system. These times are adjusted to season and temperature. You may however adjust the temperature on the individual thermostat located in your room. As a rule of thumb if you want it hotter press the up arrow and for colder the down arrow.

Hospitality Tray

Kindly note that due to Covid 19 legislation our full complement of Hospitality Tray goodies have been stripped back. Water comes from our own private supply and is perfectly safe to drink.

Housekeeping

Housekeeping is provided by our lovely Housekeeper "Liz" daily after breakfast. Liz moved to the area from Worcestershire when she was just 5 and has lived locally in the area for over 60 years! **In compliance with Welsh Government Regulations and the 'We're Good To Go' Hospitality Assessment Housekeeping will be conducted accordingly.** Liz's Tip Box is in reception if you would like to leave her a tip!

Internet

Complimentary Wi- Fi is provided throughout the property. Please refer to the information located under the Dressing Table glass cover in the Bedrooms for the Network Zone and Password.

Iron & Trouser Press

An Iron / Ironing Board and Trouser Press are provided for your convenience in your room. **(N/A Covid 19)**

Keys

Please make sure your room is securely locked on exiting and keep the key with you safely at all times. A charge of £50 applies to lost keys.

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Services & Useful Information Cont.

Lighting

The Plas operates a green and environmentally friendly policy. We ask all guests to be mindful of this and to turn off any lights when exiting a room.

Luggage

Should you require assistance with your luggage both Mark and myself will be more than happy to help.

Night Procedures

The doors of the Plas are locked every night for security. If the door is locked please make sure that you lock the door after your arrival. **During the Coronavirus outbreak the door will always be locked.**

Parking

We offer free parking outside the entrance and kindly request that you park in the bays provided.

Smoking

Wales introduced a new law in 2007 to make virtually all enclosed public places and workplaces smoke free, therefore we ask that guests do not smoke in the property, including the bedrooms. Smoke detectors are located in the communal areas of the property and bedrooms. Any guest found to be in breach of this will incur a fixed £250 deep cleaning charge plus associated costs.

Television & DVD Player

Flat screen televisions and built in DVD Players are located in each of our bedrooms with the exception of the William Madocks room which has a separate DVD Player. All televisions have the standard Freeview service. **DVD's not available currently due to Covid 19 legislation.**

Torches

Due to Covid 19 regulations torches are not available.

Valuables

Due to Covid 19 regulations the bedroom Safe's are not available.

Water & Waste

Water comes from our own private supply – although there is mains just in case the spring runs out – our water is filtered and purer than tap water. Please do not put any sanitary waste down the lavatory. Kindly use the bags and bin provided.

Wet Clothes / Muddy Shoes **(Drying Room not available due to Covid 19)**

Kindly leave all wet coats, umbrella's, muddy shoes & boots in the entrance porch or our 'Drying Room'. Do not hang wet items on the radiators or heated towel rails in your room to dry. This is a fire hazard as well as the dye from the wet items causes damage to fabrics & furnishings. Any damage will be chargeable.

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Meal Times

Breakfast

Breakfast is served in the Dining Room between 8:00am and 9:30am.

Afternoon Tea

Miss Hilda's Edwardian Cream Tea is served in the Drawing Room or on the Veranda on day of arrival, and subsequent days, between 3pm – 4:30pm at a cost of £8.95 per person.

Dinner

Recommended award-winning restaurant Y Sgwar is just a 2-minute taxi ride or a 10-minute stroll into the village. If you would like us to make a reservation for you and book the restaurant and taxi, please don't hesitate to ask.

Local Restaurants

Home Cooked Food

Y Sgwar (**Recommended**) in Tremadog: 01766 515451 / <http://www.ysgwar-restaurant.co.uk>

The Moorings in Borth-Y-Gest: 01766 513500 / <http://www.mooringsbistroborthygest.com>

Dylans (**Recommended**) in Criccieth: 01766 522773 / <https://www.dylansrestaurant.co.uk>

Yr Hen Fecws in Porthmadog: 01766 514625 / <http://henfecws.com>

Castell Deudraeth in Portmeirion: 01766 772400 / <http://www.portmeirion-village.com/eat/castell-brasserie>

Poachers Restaurant in Criccieth: 01766 522512 / <http://www.poachersrestaurant.co.uk>

Hebog Bistro (**Recommended**) in Beddgelert: 01766 890400 / <http://www.hebog-beddgelert.co.uk>

Speciality Food

Spice Bank (**Recommended**) in Criccieth: 01766 522277 / 523008 / <http://www.spicebank.co.uk/>

Sima Tandoori in Porthmadog: 01766 515570 / <http://simatandooriporthmadog.com>

Mei's Malaysian Fushion in Criccieth: 01766 522048 / <https://meisfusionfood.wordpress.com/our-menu/>

Y Banc Tapas (Tapas Restaurant) in Porthmadog: 01766 515495 / <https://www.facebook.com/ybanc tapas/>

Dutch Pancake House (**Recommended**) in Conwy: 01492 651063 / <http://www.conwywatergardens.co.uk/dutch-pancake-house/about-dutch-pancake-house/>

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Useful Numbers

Beautician & Spa

One to One Beauty Studio: Tremadog 01766 514422

Car Hire

Europcar Car Rental: 01286 804367

Enterprise Rent-a-Car UK Ltd: 01248 351657

Doctors / Dentist / Hospital

Madoc Doctors Surgery: Porthmadog 01766 512284

Porthmadog Dental Centre: 01766 515729

Bron Alltwen Hospital: Porthmadog 01766 510010

A&E Hospital (Ysbyty Gwynedd): Bangor 01248 384384

Medical Emergency 999

Hairdressers

Styles: Tremadog 01766 514890

The Hair Lounge: Porthmadog 01766 512846

Split Endz: Porthmadog 01766 514777

Ellis Barber Stylist: Porthmadog 01766 513586

Local Shop

Spar / Post Office: Tremadog 01766 513959

Taxi Firms

Dukes Taxi's: 01766 514799

Harlech Taxis: 07833 510856 / Elite Cars Harlech 01766 781313

Borth Taxi: 01766 513001 / C.E.F.N Taxi 01766 772926 / 07483 166901

Castle Cabs: 07751 915955 / 01766 522695

Criccieth Taxis: 01766 522726 / My Taxi Criccieth 07583 049299

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